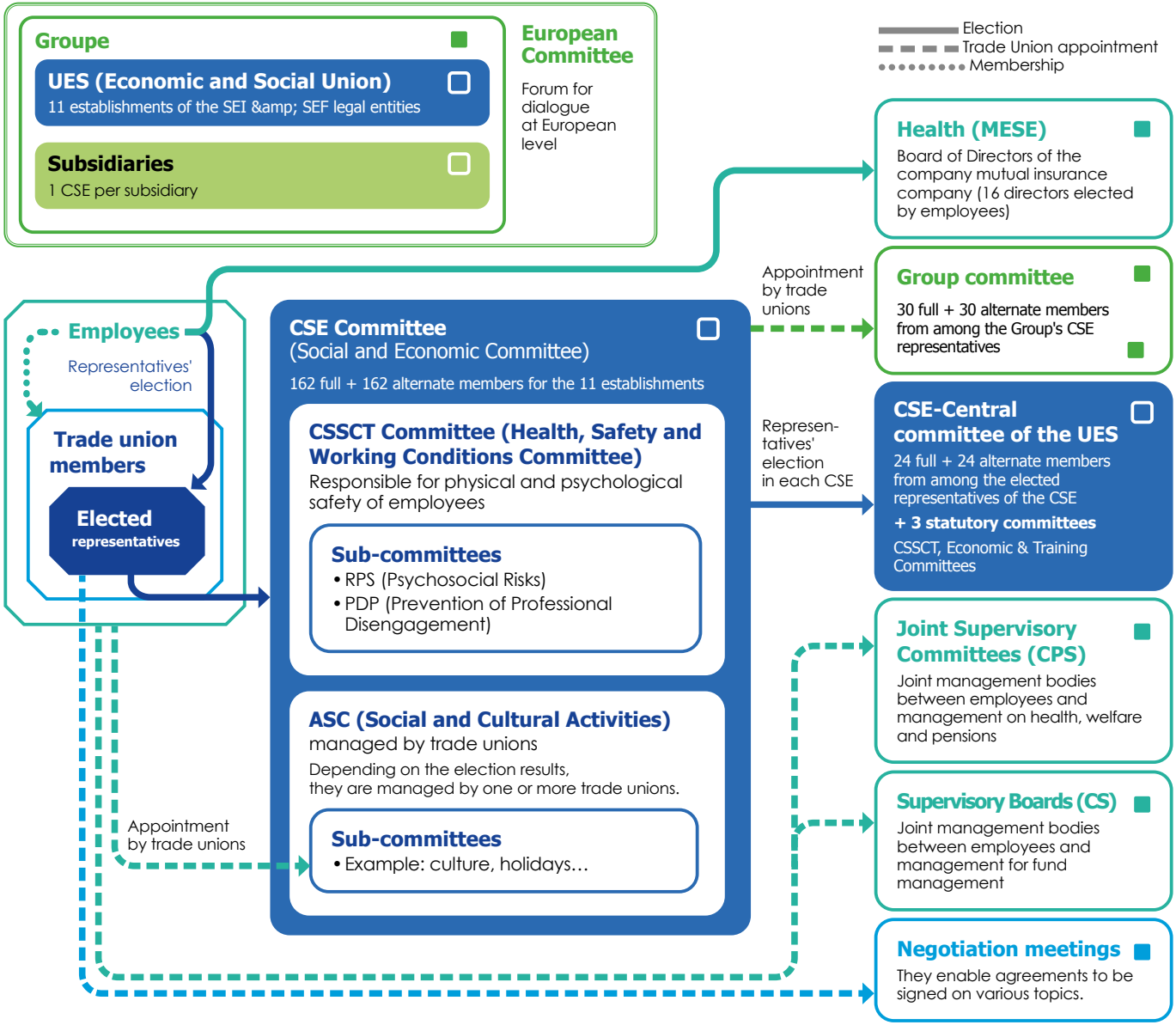
Understanding how social dialogue works

The instances of dialogue and negotiation